



Partnership Update #1 – May 2019

As tenants and shareholders of Kendoon you are aware that, over this last 5 months, the Association has gone through a process of considerable change and upheaval.

Following up on my recent letter about governance issues and the difficult decision the Management Committee took to look for a Partner we would like to update you on where we are.

The Management Committee approved a Business Plan with the aim to ***“Drive forward positive change to deliver the best outcome and future for our tenants.”*** You recently received a summary copy of the Business Plan which included the 8 key objectives which are to:

- ✓ Objective 1 - Improve rent affordability
- ✓ Objective 2 - Accelerate the investment programme (work to your homes)
- ✓ Objective 3 - Support excellent services
- ✓ Objective 4 - Provide best value
- ✓ Objective 5 - Improve performance
- ✓ Objective 6 - Develop new services
- ✓ Objective 7 - Strong future governance
- ✓ Objective 8 - Develop our leadership and staff

We are now about to advertise for a Partner who can help us deliver these objectives through a process known as a transfer of engagements.

We are asking Glasgow based charitable Registered Social Landlords (RSLs) to express an interest in being our Partner. Like Kendoon, the RSLs must be registered with and regulated by the Scottish Housing Regulator.

Those RSLs who express an interest must be able to deliver on the objectives above, share our beliefs, have a proven track record and the financial strength to deliver the best outcome and future for our tenants.

Once expressions of interest are received, we will then move forward with the selection process which is based on how the potential partner would deliver the 8 Objectives above. This is scored and a decision made on who the preferred Partner will be.

This is a lengthy process so will keep you updated at key stages.

Meantime, we have appointed TPAS (Tenant Participatory Advisory Service) who will fully explain what is being proposed and there will be a detailed consultation exercise once the preferred partner is selected.

Thereafter, there will be a Ballot where tenants have the chance to vote on the proposal and decide if the change happens or not. A change could **NOT** happen unless the majority of tenants vote for it.

We will provide you with information to allow you to make an informed decision at that time which is likely to be next year.

We again would like to ask you to join our tenant's panel which is in the process of being set up.

You may not wish to join the new panel however, your views are still important to us. It would help us if you could complete and return the enclosed form which puts in order what you think are the most important objectives. We will add these together and feed this back to the tenant's panel and to the Management Committee to assist with the decision-making process.

Meantime, the Management Committee and Staff are working to improve services and performance which we recognise have not been as good as it should have been.

If you have any queries, questions or would like to chat about any of this please contact me.



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Response to Partnership Update #1 – May 2019

Your Name	
Your address	
Your telephone number	
Email address	
Best time to contact you	
I am interested in joining the new tenant's panel (please circle)	Yes/No

What you think are the most important Objectives

Please put in order the most important objectives to you starting with a 1 for the most important and an 8 for the least important to you.

Objective	Order
Accelerate the investment programme (work to your homes)	
Develop new services	
Develop our leadership and staff	
Improve performance	
Improve rent affordability	
Provide best value	
Provide you with excellent services	
Strong future governance	

Please phone us if you would like us to collect your form, hand it in to the office or to a member of our staff when out and about.